

CALL CONNECT

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (¹). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services**Fixed Voice Telephony**

The Call Connect solution consists of an IP telephony platform hosted in the Proximus cloud offering:

- PBX functionalities
- Call numbers
- A price plan including calls
 - o Unlimited calls to fixed numbers in Belgium
 - o 1000 min/month* to mobile numbers in Belgium
 - o 1000 min/month** to fixed and mobile numbers in Europe, USA and Canada
- Voice channels with Quality of Service (QoS) over Voice over IP (VoIP)

* Excluding calls made to non-geographic numbers (with prefixes 070, 0800, 0900, etc.)

** Excluding international calls made to mobile numbers provided by foreign operators, international collect calls

Requirements:

- The Customer must have a Proximus Internet connection that is compatible with the Service.

Price

Monthly service fee (in €, excluding VAT):

- €22 per user (1-49 users)
- €17 per user (>50 users)

Fixed installation costs: €200

Additional options: (in €, per user, per month, excluding VAT):

Advanced License	€1,5
Mobility License	€2
Tablet License	€2
Operator License	€7,5
Auto attendant License	€1,5
Call Centre License	€2
Power Pack License	€1
Meeting License	€6
Internal License	€6,5

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Duration, renewal and termination

- Undefined term
- Termination in writing, at any time and without charge.

Features for end-users with disabilities

Detailed information on adapted solutions: www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at www.proximus.be/legalmentions

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